

GARBAGE & RECYCLE COLLECTION SCHEDULE

LOCATION	GARBAGE
East of US 17-92 & North of 20th Street	Monday & Thursday
East of US 17-92 & South of 20th Street	Monday & Thursday
West of US 17-92 & North of 25th Street	Tuesday & Friday
West of US 17-92 & South of 25th Street	Tuesday & Friday

Recycle Collection Visit Sanfordfl.gov

Curbside Furniture Collection2nd Scheduled Garbage Pickup Day

Yard Waste CollectionWednesday

Chargeable Bulk Collection Thursday or Friday depending on location

Appliances are picked up on Wednesday at no additional charge, but require an advance request to the Public Works Solid Waste Division at 407-688-5089 prior to the scheduled day.

OBTAINING SERVICE

407-688-5100

- CONTACT 407-688-5100**
City of Sanford, Utility Department
City Hall, 300 N. Park Ave., Sanford, FL 32771
utilitycustomerservice@sanfordfl.gov
- PROVIDE (IN PERSON / ONLINE)**
Picture ID (driver's license or ID card) and the signed lease or proof of ownership. Information will be verified by City of Sanford.
- COSTS**
Deposits:
Residential\$75.00
Commercial Determined by the City
Fees:
Turn-On/Application For Service\$35.00
After Hours Turn-On\$45.00
Transfer Service\$35.00
Delinquent Re-Connect\$55.00
After Hours Re-Connect\$65.00
Admin fee for non pay\$25.00
Late Fee5% or \$4.00 minimum
(For Past Due Bills)
Returned Checks\$25.00
Meter Calibration \$150.00
- EMERGENCY DISCONNECT**
8:00 am to 4:00 pmNo Charge
After 4:00 pm\$10.00
After Hours Call (407) 688-5100
- UTILITY SERVICE TURN-ON DO'S:**
 - Be Present
 - Turn Off Faucets
- UTILITY SERVICE TURN-OFF:**
Accounts billed with past due charges not paid by cut-off date, will automatically have service disconnected.

STORMWATER FEE

407-688-5080

A stormwater utility fee is used for City wide infrastructure improvements and ongoing maintenance programs to roadway drainage, ponds and channels that convey runoff to ensure City compliance with State/Federal water quality requirements.

Residential	9.27 / ERU (Equivalent Residential Unit)
Non-Residential	Determined by impervious area

METHODS OF PAYMENT

407-688-5100

- Cash, Check or Money Orders**
- Credit Card** - Visa, MasterCard, American Express
- Click 2 Gov** - Auto pay by debit/credit card
- Pay Online:** sanfordfl.gov/onlinebillpay

UTILITY BILL EXAMPLE

CITY OF SANFORD UTILITY DEPARTMENT
Phone: (407) 688-5100
utilitycustomerservice@sanfordfl.gov

SERVICE ADDRESS: 235 Irrigation Lane

Account #	Cycle-Month	Read Date	Bill Date	Due Date
123456-123456	03-10	02/08/25	02/19/25	03/09/25

Meter Reading	Billing Days	Consumption
001953	31	2 x 1000 Gallons

Past Due Charges Due on 11/01/24 to Avoid Turn Off of Services

Description of Charges	Amount
Water base.....	10.42
Metered water.....	6.66
Sewer base.....	15.87
Sewer flow.....	13.78
Stormwater.....	9.27
Garbage.....	24.72
City Tax.....	1.71
Delinquent Fee.....	0.00
TOTAL CURRENT CHARGES.....	82.43
PAST DUE CHARGES.....	0.00
TOTAL AMOUNT DUE.....	82.43

Due on xx/xx/xx

DETACH AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT - RETAIN THE TOP PORTION FOR YOUR RECORDS

Account #	Cycle-Month	Read Date	Bill Date	Due Date
123456-123456	03-10	02/08/25	02/19/25	03/09/25

If current charges are not paid by the "due date" a late fee of 5% of the balance due or \$4.00, whichever is greater, will be assessed to next month's bill. If past due charges are not paid by the cut off date, service is subject to immediate disconnection, without further notice. There is a \$55.00 reconnection charge if past due amount is paid before 4:00 p.m. An additional \$10.00 is due if paid after 4:00 p.m. or on weekends or holidays up to 8:00 p.m. If mailing payment, please allow sufficient time for delivery. The City assumes no responsibility for delay of mail delivery. Utility drop box is located on the lake side of City Hall.

JOHN A WATERUSER
235 Irrigation Lane
Sanford, Florida 32771

CITY OF
SANFORD
PUBLIC WORKS & UTILITIES
DEPARTMENT

Post Office Box 2847
Sanford, Florida 32772-2847

PRSRT STD
US POSTAGE
PAID
MID FL, FLORIDA
PERMIT 151



www.sanfordfl.gov 407-688-5100



Artist rendering of Main Water Plant

Water Services • Sewer Services
Stormwater Services • Solid Waste & Recycling
Alternative Water Supply



