

CITY OF
SANFORD
FLORIDA

Resident Guide





Welcome!

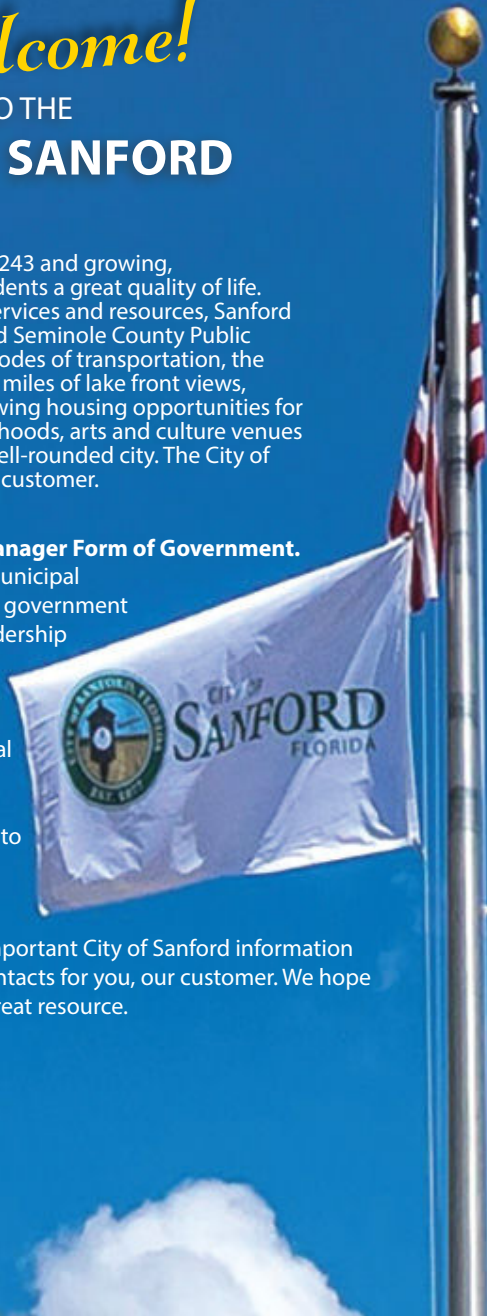
TO THE
CITY OF SANFORD

With a population of 60,243 and growing, Sanford offers our residents a great quality of life. Along with outstanding city services and resources, Sanford citizens have access to "A" rated Seminole County Public Schools, healthcare, various modes of transportation, the River Walk, many public parks, miles of lake front views, sprawling bike paths, and growing housing opportunities for all. Sanford's historic neighborhoods, arts and culture venues and our diversity make for a well-rounded city. The City of Sanford is invested in you, our customer.

Sanford is run as a Council-Manager Form of Government.

The council-manager form of municipal government is a system of local government that combines the political leadership of elected officials in the form of the city commission with professional managerial experience of an appointed local government City Manager. The elected commission hires a professionally trained manager to oversee the delivery of public services.

This Resident Guide includes important City of Sanford information on services and department contacts for you, our customer. We hope you find this resident guide a great resource.



¡Bienvenidos!

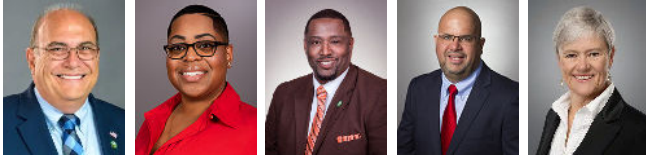
A LA
CIUDAD DE SANFORD

Con una población de 60,243 habitantes, y creciendo, Sanford ofrece a nuestros residentes una gran calidad de vida. Además de los excelentes servicios y recursos de la ciudad, los habitantes de Sanford tienen acceso a las escuelas públicas del condado de Seminole, con calificación "A", contamos con atención médica, distintos medios de transporte, el paseo RiverWalk, numerosos parques públicos, varias millas de vistas hacia el lago, extensos carriles bici y crecientes oportunidades de vivienda para todos. Los barrios históricos, los espacios artísticos y culturales de Sanford, y nuestra diversidad conforman una ciudad polifacética. La ciudad de Sanford invierte en usted, en nuestro cliente.

Sanford opera bajo la forma de gobierno

consejo-administrador. La forma de gobierno municipal consejo-administrador es un sistema de gobierno local que combina el liderazgo político de los funcionarios electos en forma de Comisión municipal con la experiencia gerencial profesional de un administrador municipal designado por el gobierno local. La Comisión electa contrata a un administrador capacitado profesionalmente para supervisar la prestación de los servicios públicos.

Esta guía para residentes contiene información importante de la ciudad de Sanford para usted, nuestro cliente, con respecto a los servicios que ofrece e incluye, también, los datos de contacto de nuestros distintos departamentos. Esperamos que esta guía le resulte de mucha utilidad.



Art Woodruff Mayor
Sheena Britton District 1
Kerry S. Wiggins, Sr District 2
Patrick Austin District 3
Claudia Thomas District 4



City Manager Norton N. Bonaparte, Jr.



CITY OF
SANFORD
 FLORIDA

City Advisory Boards and Meeting Schedules

City Commission Meeting

2nd and 4th Monday of every month
 4:00 PM work session, 7:00 PM regular meeting

Community Development Block Grant - As needed

Economic Development Advisory Board - Monthly

Firefighter's Pension - Quarterly

Historic Preservation Board

3rd Wednesday of every month at 5:30 PM

Planning & Zoning

1st Thursday of every month at 10:00 AM

Police Pension - Quarterly

Public Art Commission

4th Tuesday of every month at 3:00 PM

Sanford Airport Authority

1st Tuesday of every month at 8:30 AM

Sanford Housing Authority

2nd Thursday of every month at 2:00 PM

Sanford Museum Board - Quarterly

Role of City Manager

As the Mayor and City Commissioners serve on a part-time basis, they hire a full-time professional City Manager who serves as the chief administrative officer (CAO) for the city government. The City Manager's duties and responsibilities consist of running the day-to-day operations of the City of Sanford. This particular position is similar to that of a chief executive officer (CEO) in the private sector. As opposed to reporting to the Board of Directors, the City Manager reports to the elected body, the City Commission.

The City Manager is responsible for the administration and management of the budget, as well as all internal personnel matters, including but not limited to hiring and/or removal of all city personnel as governed by the city's Personnel Policies and Procedures Manual and the City Charter.

The City Manager assists with developing and establishing community-wide goals and objectives in working with the City Commission and other stakeholders in the community to ensure the community's best interest are always considered in the decision-making process.

The City Manager also acts as a liaison to other municipalities as well as other local, state, and federal agencies. The position is politically neutral and should be an advocate and a strong proponent for philanthropic and social services that provide an added benefit to the residents of Sanford. This includes, but is not limited to, the attendance at public functions and activities. The City Manager's office is a community resource for all individuals who reside and conduct business within Sanford's municipal boundaries.

To reach the City Commission Office, call 407.688.5001.

If you are interested in serving on any of these boards, you may obtain Board Appointment Forms and more information on meeting locations by visiting www.sanfordfl.gov or by calling the City Clerk's Office at 407.688.5012.

To reach Sanford City Manager **Norton N. Bonaparte, Jr.**

Email: Norton.Bonaparte@sanfordfl.gov

Phone: 407.688.5008

PUBLIC SAFETY

Sanford Police Department



It is the mission of the Sanford Police Department (SPD) to enhance the quality of life in our city by working in partnership with the community, within the framework of the constitution, to enforce the laws, preserve the peace, reduce fear, and provide a safe environment.

For Emergencies, call 9-1-1

Sanford Police Non-Emergency Line: 407.688.5199

Sanford Police Department: 407.688.5070

Police Chief: 407.688.5074

SERVICES:

House Watch – SPD provides residents with a vacation check by a police officer for their home each day while they are away. To qualify, your home must be vacant for a minimum of five days and a 30-day maximum time frame. To request a vacation watch for your home, contact SPD's non-emergency line at **407.688.5199** or online at <https://www.sanfordfl.gov/departments/police-department/house-check-request>.

Fingerprinting – Fingerprinting is available at the SPD Lobby on Monday, Wednesday, and Friday from 9:00 AM–12:00 PM. Payment of \$5.00 for service is accepted in cash only. Fingerprints for juvenile identification cards are free of charge.

Records Requests – Anyone may request a police record from the SPD Records Unit online, through email, by mail, or in person. Additional information may be located at <https://www.sanfordfl.gov/departments/police-department/police-records>.

Security Assessment (CEPTED) – A free service offered by SPD's Community Relations Unit, a Security Assessment focuses on how a potential intruder may gain unlawful entry into someone's house or business, and offers prevention tips. The assessment is intended to make it more difficult to gain entry but is not intended to make anyone's house or business "burglar proof." Areas covered include interior/exterior lighting, landscaping, fencing, doors, windows, and alarm systems.

SPD's Little Free Library – Located in the lobby of the Public Safety Building, located at 815 Historic Goldsboro Blvd. The Little Free Library offers free reading literature to anyone. Donations are also accepted.

Request SPD for a Community Event or the Community Activities Trailer – Would you like a Sanford Officer to be a part of your event? Fill out a request form at <https://www.sanfordfl.gov/departments/community-event-activity-request-form> or email cru@sanfordfl.gov.



GET INVOLVED:

Volunteer Program – Sanford Police Volunteers are a team of highly trained citizens who enhance vital crime prevention services and community awareness through proactive law enforcement principles. Members contribute to positive communications between the community and law enforcement by assisting in controlling, reducing and preventing crime in Sanford.

Explorer Program – The Explorer Program educates youth on police operations and law enforcement functions with the end goal of establishing an awareness of the complexities of police service. Experiences provided by the program help young people mature and become responsible and caring adults.

Ride-Along Program – SPD offers a ride along program to anyone wishing to spend time with an officer and experience firsthand calls for service in our community. Participants will be able to share their learned information with others in the community to further improve and strengthen community-police relations.

Calendar of Events – Check out any police upcoming events at www.sanfordfl.gov.



CITY OF
SANFORD
POLICE DEPARTMENT

**815 Historic Goldsboro Blvd.
Sanford, FL 32771**

FOLLOW US:

- Facebook: @SanfordPolice
- X: @SanfordPolice
- Nextdoor: Sanford Police Department
- Instagram: @sanfordpolicedepartment
- YouTube: @SanfordPoliceFL
- Periscope: @SanfordPolice

PUBLIC SAFETY

Sanford Fire Department



Established in 1873, the Sanford Fire Department (SFD) has three divisions: Operations, Prevention, and Administration. SFD is a full-service department providing emergency response to all hazards, providing emergency medical transport, conducting annual fire safety and new construction inspections, as well as fire investigations, commercial plans review, and public safety education.

Programs offered by SFD include:

• SMOKE DETECTOR INSTALLATIONS

Free smoke alarms for any city resident in need with a single-family home. We will install after the homeowner has made the request.

• CAR SEAT INSTALLATIONS/INSPECTIONS

Car seat inspections and installations are on the third Tuesday of every month at Fire Station 32 located at 300 E. Airport Blvd. from 3:30 PM – 5:30 PM. No appointment is necessary.

• CPR/ FIRST AID

Classes are offered upon request for a minimal cost. To request a class, please contact the Battalion Chief – Training at 407.688.5046.

• SHARPS CONTAINER DROP-OFF

All Sanford Fire Stations are available for citizens to drop off their used insulin needles and other biohazard materials in containers during normal business hours. We will take your container and exchange with a new one if needed.

SFD offers additional fire prevention and safety programs such as fire extinguisher training for citizens, juvenile fire setter's program for fire safety awareness, fire station tours, and life safety code information. Additional information can be found on our website at <https://www.sanfordfl.gov/departments/fire-department> or by contacting the Fire Marshal at 407.688.5052. Please call the main number at 407.688.5040 for general information.



For Emergencies, call 9-1-1

SANFORD FIRE DEPARTMENT HEADQUARTERS

1303 William Clark Ave., Sanford, FL 32771
Administration: 407.688.5040

SANFORD FIRE PREVENTION DIVISION

City Hall
300 N. Park Ave., Sanford, FL 32771
Business line (Inspections): 407.688.5052
Fax: 407.688.5152

FIRE STATION 31

1303 William Clark Ave., Sanford, FL 32771
407.562.2790

FIRE STATION 32

300 E. Airport Blvd., Sanford, FL 32773
407.562.2792

FIRE STATION 38

1300 Central Park Dr., Sanford, FL 32771
407.562.2793



FOLLOW US:

 Facebook: @SanfordFireDept



CITY OF
SANFORD
FIRE DEPARTMENT

PUBLIC WORKS & UTILITIES

Public Works 407.688.5080

Please contact the Public Works Department regarding water breaks, street signs, street lights, pot-hole repair, utility line locate information, stormwater/flooding information and questions regarding the right of way. For mosquito control, please contact Seminole County at 407.665.5542.

Utilities 407.688.5100

Public Works and Utilities provides a number of services including water, sewer, alternative water/reclaimed water, stormwater, solid waste and recycling.

1. Obtaining services

- New residents can obtain service by visiting the City of Sanford, City Hall located at 300 N. Park Ave., 1st floor, Sanford, FL 32771.
- Please bring a picture ID (driver license or ID card) and the signed Lease/Mortgage. Rental registration with the City of Sanford will need to be verified.
- Residential deposits are required for new accounts in the amount of \$75.00. Deposits are waived based on a credit check. You are also required to pay a non-refundable \$35.00 application fee or \$35.00 transfer fee depending on the situation.
- After 4:00 PM there will be an additional \$10.00 turn-on fee.
- There is no charge for emergency disconnect for repairs that are scheduled between 8:00 AM and 4:00 PM.

For questions about obtaining services please contact the Utility Customer Service Division by phone at 407.688.5100 or by email at utilitycustomerservice@sanfordfl.gov.

Accepted methods of payment

- Cash or Check
- Credit Card- Visa, MasterCard, American Express
- ePay- Automatically paid from your U.S. Bank (14) fourteen days after bill date.
- Pay Online at sanfordfl.gov/onlinebillpay
- Pay over the phone by calling 1.800.830.9098



2. Watering Restrictions

Potable & Fresh Water: Standard Time
EVEN-number homes: MAY water lawns on Sunday.
ODD-number homes: MAY water lawns on Saturday.
Non-Residential properties: MAY water lawns on Tuesday.

Potable & Fresh Water: Daylight Savings Time
EVEN-number homes: MAY water lawns on Thursday and Sunday.
ODD-number homes: MAY water lawns on Wednesday and Saturday.
Non-Residential properties: MAY water lawns on Tuesday and Friday.

Alternative & Reclaimed Water
EVEN-number homes: MAY water lawns on Tuesday, Thursday and Sunday.
ODD-number homes: MAY water lawns on Monday, Wednesday and Saturday.

No Watering from 10:00 AM to 4:00 PM
 Violations of these water restrictions may result in a fine or other enforcement action.

GARBAGE AND RECYCLE COLLECTION Public Works Solid Waste Division 407.688.5089

The city has an exclusive franchise agreement with Waste Pro of Florida, Inc. for both residential and commercial collection services. Refuse Service is mandatory for residential and commercial properties. Charges for these services will appear on your monthly utility bill.

ALL MATERIALS MUST BE CURBSIDE NO LATER THAN 7:00 AM FOR COLLECTION

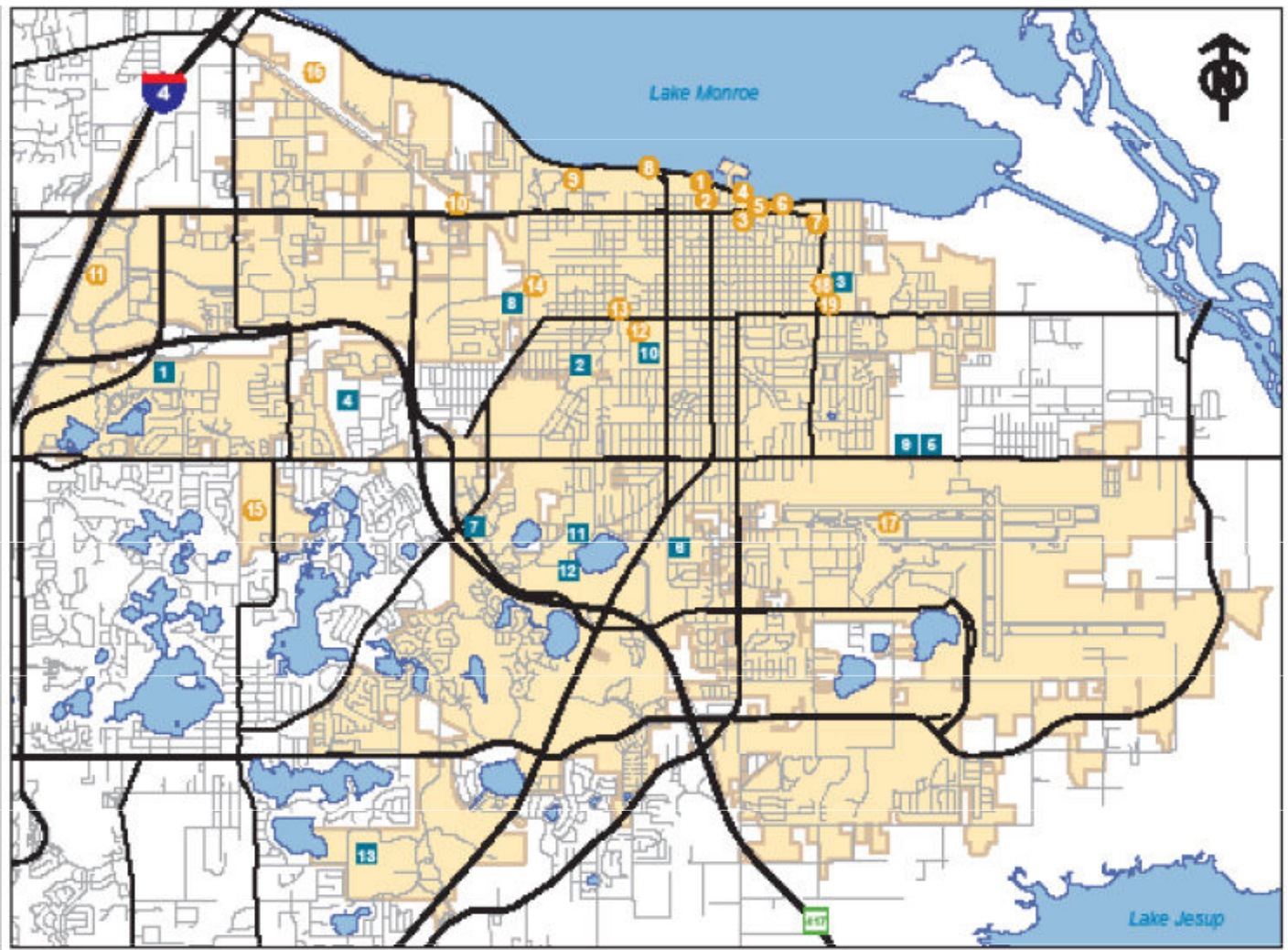
LOCATION	GARBAGE	RECYCLING
East of US 17-92 & North of 20 th Street	Monday & Thursday	Monday
East of US 17-92 & South of 20 th Street	Monday & Thursday	Thursday
Bakers Crossing, Carriage Cove, Kensington Reserve, Reagan Pointe, Rose Hill & Wyndham Preserve	Monday & Thursday	Wednesday
West of US 17-92 & North of 25 th Street	Tuesday & Friday	Tuesday
West of US 17-92 & South of 20 th Street	Tuesday & Friday	Friday

Curbside Furniture Pickup2nd Schedule Garbage Pickup Day

Yard WasteWednesday

Chargeable Bulk Pick Up.....Thursday or Friday depending on location

Appliances are picked up on Wednesday at no additional charge, but require an advance request to the Public Works Solid Waste Department at 407.688.5089 prior to the scheduled day.



POINTS OF INTEREST

- 1 City Hall** 300 North Park Avenue
- 2 Sanford Branch Library** 150 North Palmetto Avenue
- 3 Post Office** 401 East 1st Street
- 4 Civic/Senior Center** 401 East Seminole Boulevard
- 5 Sanford Museum** 520 East 1st Street
- 6 Ft. Mellon Park / Splash Pad** 600 East 1st Street
- 7 Seminole County Services** 1101 East 1st Street
- 8 Riverwalk**
- 9 Central Florida Regional Hospital** 1401 West Seminole Boulevard

- 10 Sanford SunRail Station** 2720 West State Road 46
- 11 Seminole Towne Center Mall** 200 Towne Center Circle
- 12 Public Safety Complex** 815 Historic Goldsboro Boulevard
- 13 Goldsboro Museum** 1211 Historic Goldsboro Boulevard
- 14 Westside Community Center** 919 Persimmon Avenue
- 15 Mayfair Country Club** 3536 Country Club Road
- 16 Central Florida Zoo** 3755 West Seminole Boulevard
- 17 Orlando Sanford International Airport** 1200 Red Cleveland Boulevard
- 18 Sanford Memorial Stadium** 1201 Mellonville Avenue
- 19 Multi-Purpose Ball Fields** 1211 Mellonville Avenue

EDUCATION



- 1 Bentley Elementary** 2190 South Oregon Avenue
- 2 Goldsboro Elementary** 1300 West 20th Street
- 3 Hamilton Elementary** 1501 East 8th Street
- 4 Idyllwilde Elementary** 430 Vihlen Road
- 5 Midway Elementary** 2368 Brisson Avenue
- 6 Pinecrest Elementary** 405 West 27th Street
- 7 Wicklow Elementary** 100 Placid Lake Drive
- 8 Crooms Academy of Information Technology** 2200 West 13th Street City Limits
- 9 Millennium Middle** 2330 East S.R. 46
- 10 Sanford Middle** 1700 French Avenue
- 11 Seminole High** 2701 Ridgewood Avenue
- 12 Seminole High 9th Grade Center** 21 Lakeview Drive
- 13 Seminole State College** 100 Weldon Boulevard

PARKS & RECREATION DEPARTMENT



Lee P Moore Park

Sanford Civic Center **401 E. Seminole Blvd., Sanford, 32771**

Located on Lake Monroe this facility has over 8000-square-feet and can accommodate over 1300 people. Available for rent every day except Thanksgiving and Christmas Day.

Senior Center **401 E. Seminole Blvd., Sanford, 32771**

Senior programming includes yoga, bingo and much more. The adjacent Sanford Shuffleboard courts provide an excellent outdoor facility for all ages.

Westside Community Center **919 S. Persimmon Ave., Sanford, 32771**

A rental facility for events that includes a multi-purpose room, gymnasium, fitness center, computer room and game room. Senior, adult and youth programs are also available.

Sanford Museum **520 E. 1st Street, Sanford, 32771**

Features various exhibits, papers and books from city founder General Henry Sanford's personal collection along with a replica of his personal library.

Group tours and additional research projects by appointment.



Sanford Museum

Monroe Hall **400 E. 1st Street, Sanford, 32771**

Can accommodate parties of 100 or less with tables and chairs available along with a full kitchen. Also includes a conference room for up to 20 guests. May be rented by the hour or the day.

Larry A. Dale Aquatic Center 2703 Ridgewood Ave., Sanford, 32771

The center's pool features eight 50-meter lanes and twenty 25-meter lanes. Staffed for open swim with swim lessons for infants to adults.

Bettye D. Smith Cultural Arts Center **119 W. 5th Street, Sanford, 32771**

A community center with capacity for 115 guests. Located next to Centennial Park, the venue can be used in conjunction with the park and beautiful gazebo.

Mike Kirby Park **2199 Oregon Ave., Sanford, 32771**

Home to the Sanford/Central Florida Soap Box Derby, the track is available only during sanctioned events. Playground, pavilions and volleyball courts are open daily.

Tim Raines Sports Park **1211 S. Mellonville Ave., Sanford, 32771**

Includes the Historic Sanford Memorial Stadium, Zinn Beck Field, Chase Park Youth Sports Complex and two newly completed multi-purpose fields.



Veterans Memorial Park Memorial Day Remembrance Ceremony

Historic Sanford Memorial Stadium **1201 S. Mellonville Ave., Sanford, 32771**

Features 415 box seats and close to 1200 bleacher seats, an air-conditioned press box and field access locker rooms in a historic setting. Serves as home to two Florida Collegiate Summer League teams and Sanford Babe Ruth Leagues.

Chase Park Youth Sports Complex **1500 Celery Ave., Sanford, 32771**

A four-field baseball complex that is home to Babe Ruth Baseball during the spring and fall. Also offers youth baseball league play and summer camps. Fields can be rented during much of the year.

(More information on next page)

For more information on Parks and Recreation opportunities please visit our website at www.sanfordfl.gov or call 407.688.5120

PARKS & RECREATION DEPARTMENT

Sanford Special Events

The city hosts approximately 150 special events annually including multiple running events, festivals, art shows, concerts and parades throughout Sanford city limits. The city produces the following events: Easter Eggstravaganza, All American Soap Box Derby, Memorial Day Parade and Remembrance Ceremony, Star Spangled Sanford (Independence Day Celebration), National Nite Out, Spooky Hollow Halloween Festival, Soap Box Derby Toys for Tots, Veterans Day Ceremony, Christmas in the Square and Annual Illuminated Christmas Parade. Contact the Parks and Recreation Department for information on staging your own special event within the city.



Recreation Programs

The city offers many leisure programs for our citizens through the Parks and Recreation Department. Youth programs include baseball, Soap Box Derby, mentoring programs, swim lessons and summer camp. Adult programs include softball, volleyball and senior activities. For more information on facilities, events or programs please call the Recreation Division at **407.688.5120, option 6**.

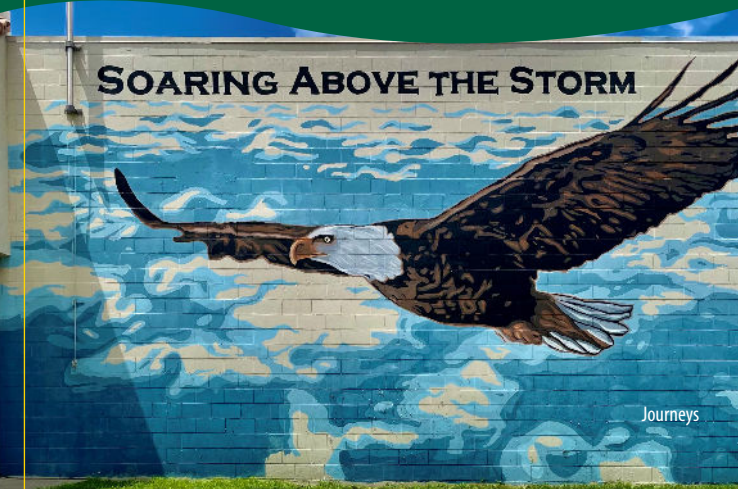
Parks Division

Visit and enjoy one of the 28 parks or 3 trails (Goldsboro, Riverwalk and Terwilliger) for exercise, family picnics or an afternoon outing. To reserve a pavilion at one of these facilities, please call the Parks Division at **407.688.5103**.

For more information on Parks and Recreation opportunities please visit our website at www.sanfordfl.gov or call 407.688.5120

18th Street Park	430 W. 18th Street
Academy Manor Park	152 Academy Avenue
Bay Avenue Park	2430 Bay Avenue
Bentley-Wilson Park	701 Orange Avenue
Centennial Park	400 Park Avenue
Coastline Park	900 W. 9th Street
Derby Park	2199 Oregon Avenue
Ft. Mellon Park	600 E. 1st Street
George Starke Park	1720 W. 5th Street
George Touhy Park	601 Elm Avenue
Groveview Park	306 Springview Drive
James Dunn Park	2200 Bel-Air Boulevard
Jinkins Circle Park	110 W. Jinkins Circle
Lee P. Moore Park	106 Sweet Bay Drive
Magnolia Ave. Park	2951 Magnolia Avenue
McKibbin Park	1201 W. 25th Street
Park on Park	800 Park Avenue
Paw Park	427 French Avenue
Paulucci Park	1st St. & Sanford Avenue
Pinehurst Park	1000 W. 24th Street
Red Barber Park	201 E. 13th Street
South Pinecrest Park	400 N. Park Avenue
Speer Grove Park	1830 Mellonville Avenue
Veterans Memorial Park	110 E. Seminole Boulevard
Washington Oaks Park	101 Sterling Avenue
Woodmere Park	2801 Grove Drive
Woodruff Park	27th Street
Wynnwood Park	2401 Summerlin Avenue

Public Art



Sanford's Public Art Program: Enriching Our Community Through Creativity.

The City of Sanford is committed to cultivating a vibrant cultural landscape through its Public Art Program. Designed to enhance the City's visual appeal and celebrate artistic expression, this initiative actively engages residents, visitors, and businesses in meaningful ways.

The program encourages community participation and interaction with art, fostering a strong sense of pride, connection, and identity throughout Sanford.

From sculptures, utility box art wraps, murals to mosaics, installations are thoughtfully integrated into public spaces including parks, streets capes, and municipal buildings creating an accessible and inspiring urban environment for all. Stay Tuned for an exciting public art installation at City Hall.



Public Art Commission

The Public Art Commission is responsible for making recommendations to the City Commission regarding advocating for the program and the process and procedures that guide the acquisition and care of public art; identify and pursue additional sources of funds relative to the promotion of public art in the City; inform the public regarding public art including opportunities for public participation in all phases of the City's public art process; promote the visual arts of the City and the State of Florida and inform and work to increase understanding within the City about the purposes and meaning of public works of art using methods such as art outreach education, media and social events. Contact Lisa Holder for more information at (407)688-5019 lisa.holder@sanfordfl.gov

Meetings are held on the fourth Tuesday of the month at 3 PM, in the City Commission Chambers, located at 300 N. Park Avenue, Sanford, FL 32771. City residency is not required to serve on the Public Art Commission.



To be placed on an agenda, a completed application must be submitted two weeks prior to the meeting date.

If the public work of art being proposed is on private property, the property must be in compliance with no open/active code enforcement violations. Public works of art on private property requires one meeting and approval by the public art commission. If the public work of art is proposed on public property or city right of way, additional staff reviews are necessary as well as approval by the Public Art Commission and City Commission.

You will need to complete the following steps for a Public Art application:

- Complete the application and upload the concept and any additional information
- Artwork design
- Size/dimensions and materials
- Location to be installed and method of installation
- Artist information

For more information on Public Art please visit our website at www.sanfordfl.gov or call (407)688-5019

TRANSPORTATION

Sanford is proud to offer a FREE trolley service!

The Sanford Trolley offers Sunrail service Monday through Friday and is synchronized with most incoming and outgoing trains. The Sanford Trolley also runs on Saturdays to provide transportation to/from parking areas in the downtown Sanford area and at Sunrail. You are welcome to use this service on Saturdays when attending events or simply enjoy riding the trolley to get around downtown. **For more information visit www.sanfordfl/trolley**



Sanford's SunRail Station is located at 2720 W. State Road 46, Sanford, FL, 32771. If you would like to travel to the city on SunRail, the free trolley provides free transportation to 9 stops in downtown Sanford. **For more information about SunRail visit www.sunrail.com/station/sanford**



The **Lynx** bus service covers numerous points in the City of Sanford. **For more information visit www.golynx.com/maps-schedules**




Architects • Engineers • Environmental
Landscape Architects • M/E/P • Planners
Surveyors • Transportation/Traffic • Structural

Toll Free: 1-866-609-0688
www.cphcorp.com

DEVELOPMENT SERVICES

Citizenserve

All permit projects are required to be applied for using the Citizenserve Portal at www.citizenserve.com/sanford. The portal allows for permit application, electronic plan submittal, inspection scheduling, payment of fees and access to building permit information. You can also use the Citizenserve Portal for submitting and tracking code enforcement complaints.

Planning

The Planning Division is here to serve the public and development community. Services provided include development plan review, site development, new construction and redevelopment, floodplain issues, and technical assistance to ensure compliance with the city's Comprehensive Plan and Land Development Regulations.

The division also manages the Historic Preservation Board, Public Art Commission and the Planning and Zoning Commission.

For more information about how the Planning Division can assist in your development project, contact us at **407.688.5140**.

Code Enforcement

The Code Enforcement Division is dedicated to improving the quality of life of our residents by enforcing the City Code. Code enforcement is an integral part of community policing, as it protects local property values and helps to build cleaner, safer communities.

The Code Enforcement Division is here to assist the citizens of Sanford in keeping their neighborhoods in compliance with City Codes. Keeping properties code compliant protects and enhances property values and makes the city a more attractive place to live, work and shop. You may contact the office at **407.688.5163**; you may also leave a voice message after hours.

Building

The Building Division is dedicated to providing reliable customer service for all of your building permitting needs as well as ensuring safety for all of our residents through strict enforcement of the Florida Building Code, State Statutes and City Ordinances. If you have Permitting Questions or need general assistance, please contact our office at **407.688.5150**.



IMPORTANT NUMBERS

CITY OF SANFORD 407.688.5000

SANFORD POLICE DEPARTMENT

Emergency 911
 Non-Emergency 407.688.5199
 Police Chief 407.688.5074
 Community Relations 407.562.2872

FIRE DEPARTMENT

Fire Chief 407.688.5044
 Fire Administration 407.688.5040
 Fire Prevention & Education 407.688.5052
 Fire Station 31 407.562.2790
 Fire Station 32 407.562.2792
 Fire Station 38 407.562.2793
 On Duty Battalion Chief 407.688.5056

PUBLIC WORKS/ UTILITY BILLING

Public Works 407.688.5080
 Garbage/Recycle Collection 407.688.5089
 Utility Billing/ Customer Service (water/sewer) 407.688.5100
 Boil Water Alert Info 407.688.5115

DEVELOPMENT SERVICES

Building Division (Inspection Line) 1.888.606.3726
 Building Permits 407.688.5150
 Code Enforcement 407.688.5163
 Community Development 407.688.5132
 Planning 407.688.5183
 Economic Development 407.688.5015

MISCELLANEOUS

Adult Recreation Programs 407.688.5120
 Aquatic Center 407.302.1034
 Citizens Academy 407.688.5019
 Civic Center 407.688.5129
 Cultural Arts Center 407.688.5129
 Human Resources 407.688.5130
 Monroe Hall 407.688.5129
 Sanford Museum 407.688.5198
 Parks & Pavilion Rentals 407.688.5103
 Senior Center 407.688.5129
 Soap Box Derby 407.688.5120
 Special Events 407.688.5120
 Westside Community Center 407.330.2456
 Youth Recreation Programs 407.688.5120

AVAILABLE LOCAL RESOURCES

Community Relations & Neighborhood Engagement.. 407.688.5132
 Early Learning Coalition of Seminole County 407.960.2460
 Legal Aid Society 407.834.1660
 Lifeline of Central Florida Crisis Center 407.425.2624
 LIHEAP (Low Income Home Energy Assistance Program) 407.688.5167
 Meals on Wheels 407.333.8877
 SafeHouse of Seminole 407.330.3933



CITY COMMISSION/ CITY MANAGER/ CITY CLERK

Mayor & City Commission 407.688.5001
 City Manager 407.688.5008
 City Clerk 407.688.5012
 Communications Office 407.688.5019

OTHER IMPORTANT NUMBERS

Animal Control 407.665.5201
 Drivers License Office/ Tax Collector 407.665.1000
 Florida Power & Light (FPL) 800.226.3545
 Mosquito Control 407.665.5542
 Post Office 1.800.275.8777
 Seminole County Courthouse 407.665.4330
 Seminole County Health Department 407.665.3000
 Seminole County Library, North Branch 407.665.1620
 Greater Regional Sanford Chamber of Commerce 407.322.2212
 Seminole County Regional Chamber of Commerce ... 407.708.4600
 Seminole County School Board 407.320.0000
 Seminole County Services Building (auto-registration, plates, titles, and homestead exemption) 407.665.1130
 Voter Registration 407.708.7700

FAIR HOUSING INFORMATION

1.800.669.9777 • 1.800.927.9275 (TTY) • www.hud.gov/fairhousing

VETERANS

Orlando VA Medical Center 407.599.1404
 Seminole County Veterans Services 407.665.2300
 Veterans Crisis Line 1.800.273.8255, ext. 1

PUBLISHED IN PARTNERSHIP WITH

THE MAGAZINE FOR THE SANFORD FLORIDA LIFESTYLE



Celebrating 5 years as a Positive Community Publication

407.801.3432 | MySanfordMagazine.com

FOLLOW US:



STAY CONNECTED! STAY INFORMED!

CITY OF SANFORD 407.688.5000
www.sanfordfl.gov

COMMUNICATIONS OFFICE 407.688.5019
Communicate@sanfordfl.gov

For information about the **Citizens Academy** call 407-688-5019 or visit sanfordfl.gov/citizensacademy

For information about the **Mayor's Youth Council** call 407-688-5019 or email Communicate@sanfordfl.gov

Utility Customer Service Line.....407.688.5100
Boil Water Alert Information Line.....407.688.5115

www.PrepareSeminole.org — *Sign up today!*

CITY HALL HOURS & HOLIDAYS

CITY HALL HOURS OF OPERATION:

Monday–Thursday
7:00 AM–5:30 PM

CITY HALL LOBBY AND UTILITIES LOBBY:

Friday
8:00 AM–1:00 PM

CITY HOLIDAYS:

New Years Day – January 1st

Martin Luther King Day – Third Monday in January

Memorial Day – Last Monday in May

Independence Day – July 4th

Labor Day – First Monday in September

Veterans Day – November 11th

Thanksgiving Day – Second to last Thursday in November

Christmas Eve – December 24th

Christmas Day – December 25th

FOLLOW US:


 cityofsanfordfl

 cityofsanfordfl

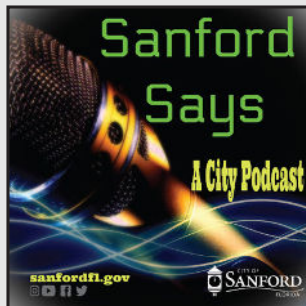
 citysanfordfl

 citysanfordfl

 citysanfordfl

 cityofsanford

 Sanfordfl.gov/podcast



Alert Seminole provides voice, text, and/or e-mail emergency alerts and warnings from Seminole County Office of Emergency Management. Register for free emergency alerts at: www.alertseminole.org.

Customize alerts to include:

- Boil Water Notices
- Government/ School Closures
- Hurricanes - Curfews, Evacuations, Shelter Activation
- Severe Thunderstorm Warnings
- Tornado Warnings
- Wildfire Activity/ Evacuations
- Lock-Downs/ Shelter-In-Place
- Major Roadway Closures
- Missing Persons

Often referred to as "Reverse 9-1-1", this service is provided to the community at no cost, however, utilizes voice-over-internet and/or cellular phone and not automatically opted in. Registration is required to receive alerts.

TO SIGN UP, VISIT
WWW.ALERTSEMINOLE.ORG



Office of Emergency Management
150 Lingerling Way • Sanford, FL 32773 • (407) 688-5102
www.PrepareSeminole.org



**Stay Connected!
Stay Informed!**

sanfordfl.gov

Utility Customer Service Line
407.688.5100

Boil Water Alert Information Line
407.688.5115

www.PrepareSeminole.org

FOLLOW US:

-  SanfordFLCityGovt
-  SanfordPolice
-  SanfordFireDept
-  CitySanfordFL
-  SanfordPolice
-  citysanfordfl
-  SanfordPoliceFL
-  city-of-sanford
-  SanfordPoliceDepartment
-  citysanfordfl
-  SanfordPoliceDepartment
-  SanfordPolice
-  SanfordPolice
-  Sanfordflgov/podcast

PRSRST STD
U.S.
POSTAGEPAI
DMID-FL, FL
PERMIT #151

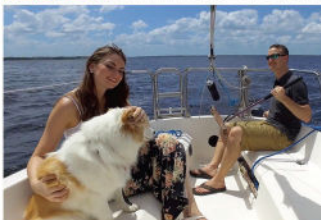
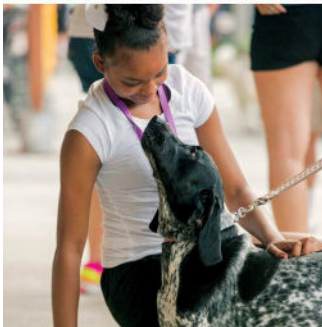


CITY OF
SANFORD
FLORIDA
P.O. Box 1788 Sanford, FL
32772-1788

Return Service Requested

#ONE
READERS' CHOICE AWARD

Voted Number 1 Family Friendly
Waterfront Community Destination



Art Studios • Restaurants • Gastropubs • Unique Shops
Mayfair Country Club • Farmers Market • Riverwalk Paw Park
• Central Florida Zoo • Performing Arts Theaters Alive After 5
• Buehler Planetarium • Sanford Marina Seminole Towne
Center Mall



CITY OF
SANFORD
FLORIDA

in @ o f X e sanfordfl.gov