

## GARBAGE & RECYCLE COLLECTION SCHEDULE

LOCATION	GARBAGE
East of US 17-92 & North of 20th Street	Monday & Thursday
East of US 17-92 & South of 20th Street	Monday & Thursday
West of US 17-92 & North of 25th Street	Tuesday & Friday
West of US 17-92 & South of 25th Street	Tuesday & Friday

Recycle Collection Visit [Sanfordfl.gov](http://Sanfordfl.gov)

Curbside Furniture Collection .....2nd Scheduled Garbage Pickup Day

Yard Waste Collection.....Wednesday  
Chargeable Bulk Collection.....Thursday or Friday depending on location

Appliances are picked up on Wednesday at no additional charge, but require an advance request to the Public Works Solid Waste Division at 407-688-5089 prior to the scheduled day.

## OBTAINING SERVICE

407-688-5100

### CONTACT 407-688-5100

City of Sanford, Utility Department  
City Hall, 300 N. Park Ave., Sanford, FL 32771  
[utilitycustomerservice@sanfordfl.gov](mailto:utilitycustomerservice@sanfordfl.gov)

### PROVIDE (IN PERSON / ONLINE)

Picture ID (driver's license or ID card) and the signed lease or proof of ownership. Information will be verified by City of Sanford.

### COSTS

Deposits:

Residential .....\$75.00  
Commercial.....Determined by the City

Fees:

Turn-On/Application For Service .....\$35.00  
After Hours Turn-On .....\$45.00  
Transfer Service .....\$35.00  
Delinquent Re-Connect .....\$55.00  
After Hours Re-Connect .....\$65.00  
Admin fee for non pay .....\$25.00  
Late Fee.....5% or \$4.00 minimum  
(For Past Due Bills)

Returned Checks.....\$25.00  
Meter Calibration.....\$150.00

### EMERGENCY DISCONNECT

8:00 am to 4:00 pm.....No Charge  
After 4:00 pm.....\$10.00  
After Hours Call (407) 688-5100

### UTILITY SERVICE TURN-ON DO'S:

- Be Present
- Turn Off Faucets

### UTILITY SERVICE TURN-OFF:

Accounts billed with past due charges not paid by cut-off date, will automatically have service disconnected.

## STORMWATER FEE

407-688-5080

A stormwater utility fee is used for City wide infrastructure improvements and ongoing maintenance programs to roadway drainage, ponds and channels that convey runoff to ensure City compliance with State/Federal water quality requirements.

Residential 9.27 / ERU (Equivalent Residential Unit)

Non-Residential .....Determined by impervious area

## METHODS OF PAYMENT

407-688-5100

- **Cash, Check or Money Orders**
- **Credit Card** - Visa, MasterCard, American Express
- **Click 2 Gov** - Auto pay by debit/credit card
- **Pay Online:** [sanfordfl.gov/onlinebillpay](http://sanfordfl.gov/onlinebillpay)

## UTILITY BILL EXAMPLE

### CITY OF SANFORD UTILITY DEPARTMENT

Phone: (407) 688-5100  
[utilitycustomerservice@sanfordfl.gov](mailto:utilitycustomerservice@sanfordfl.gov)

**SERVICE ADDRESS:** 235 Irrigation Lane

Account #	Cycle-Month	Read Date	Bill Date	Due Date
123456-123456	03-10	10/08/24	10/19/24	11/09/24

Meter Reading	Billing Days	Consumption
001953	31	2 x 1000 Gallons

Past Due Charges Due on 11/01/24 to Avoid Turn Off of Services

Description of Charges	Amount
Water base.....	9.55
Metered water.....	6.10
Sewer base.....	14.97
Sewer flow.....	13.00
Stormwater.....	9.27
City Tax.....	1.57
Delinquent Fee.....	0.00

TOTAL CURRENT CHARGES.....	57.46	
PAST DUE CHARGES.....	0.00	Due on xx/xx/xx
TOTAL AMOUNT DUE.....	57.46	

DETACH AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT - RETAIN THE TOP PORTION FOR YOUR RECORDS

TOTAL CURRENT CHARGES.....	57.46	MAKE CHECKS PAYABLE TO:
PAST DUE CHARGES.....	0.00	CITY OF SANFORD
TOTAL AMOUNT DUE.....	57.46	P.O. BOX 2847
		SANFORD, FL 32772
		PHONE: (407) 688-5100
		<a href="mailto:utilitycustomerservice@sanfordfl.gov">utilitycustomerservice@sanfordfl.gov</a>

**SERVICE ADDRESS:** 235 Irrigation Lane

Account #	Cycle-Month	Read Date	Bill Date	Due Date
123456-123456	03-10	10/08/24	10/19/24	11/09/24

If current charges are not paid by the "due date" a late fee of 5% of the balance due or \$4.00, whichever is greater, will be assessed to next month's bill. If past due charges are not paid by the cut off date, service is subject to immediate disconnection, without further notice. There is a \$55.00 reconnection charge if past due amount is paid before 4:00 p.m. An additional \$10.00 is due if paid after 4:00 p.m. or on weekends or holidays up to 8:00 p.m. If mailing payment, please allow sufficient time for delivery. The City assumes no responsibility for delay of mail delivery. Utility drop box is located on the lake side of City Hall.

**JOHN A WATERUSER**  
235 Irrigation Lane  
Sanford, Florida 32771

PRSR STD  
US POSTAGE  
PAID  
MID FL, FLORIDA  
PERMIT 151



Post Office Box 2847  
Sanford, Florida 32772-2847

# CITY OF SANFORD FLORIDA

## 2024-2025 UTILITIES SERVICES GUIDE



[www.sanfordfl.gov](http://www.sanfordfl.gov) 407-688-5100



Artist rendering of Main Water Plant

Water Services • Sewer Services  
Stormwater Services • Solid Waste & Recycling  
Alternative Water Supply



# WATER & SEWER

CUSTOMER SERVICE 407-688-5100 • MONDAY THROUGH THURSDAY 7AM TO 5:30PM, FRIDAY 8AM TO 1PM

## WATER SERVICE AVAILABILITY

RESIDENTIAL • COMMERCIAL • IRRIGATION

Meter Size	Effective October, 2024
¾ Inch	9.55
1 Inch	23.93
1½ Inch	47.79
2 Inch	76.47
3 Inch	143.36
4 Inch	238.93
6 Inch	477.85
8 Inch	764.55
10 Inch	1,099.06

## MULTI-FAMILY

Per Dwelling Unit	7.18
-------------------	------

## SINGLE-FAMILY WATER USAGE

RATES PER 1,000 GALLONS

Residential	Effective October, 2024
0-2,000 (min.)	3.05
2,001-6,000	3.05
6,001-12,000	3.99
12,001-24,000	5.17
Above 24,000	7.62

## MULTI-FAMILY WATER USAGE

Usage within each block (rates per 1,000 gallons/month)

# Units	Effective October, 2024			
	Block 1	Block 2	Block 3	Block 4
0-4	16	36	72	72+
5-10	40	90	180	180+
11-20	80	180	360	360+
21-50	200	450	900	900+
51-100	400	900	1,800	1,800+
101-200	800	1,800	3,600	3,600+
200+	1,840	4,140	8,280	8,280+
<b>Rate</b>	<b>3.05</b>	<b>3.99</b>	<b>5.17</b>	<b>7.62</b>

## IRRIGATION

RATES PER 1,000 GALLONS

	Effective October, 2024
0-6,000	3.99
6,001-18,000	5.17
Above 18,000	7.62

## COMMERCIAL WATER USAGE

Effective October, 2024  
UPPER LIMIT 1,000 GALLONS

Meter	Block 1	Block 2	Block 3	Block 4
¾"	6	12	24	24+
1"	15	30	60	60+
1-1/2"	30	60	120	120+
2"	48	96	192	192+
3"	90	180	360	360+
4"	150	300	600	600+
6"	300	600	1,200	1,200+
8"	480	960	1,920	1,920+
10"	690	1,380	2,760	2,760+
<b>Rate</b>	<b>3.05</b>	<b>3.99</b>	<b>5.17</b>	<b>7.62</b>

## WASTEWATER SERVICE AVAILABILITY

RESIDENTIAL • COMMERCIAL (Inside City Limits)

Meter Size	Effective October, 2024
¾ Inch	14.97
1 Inch	37.45
1½ Inch	74.89
2 Inch	119.84
3 Inch	224.70
4 Inch	374.55
6 Inch	749.05
8 Inch	1,198.51
10 Inch	1,722.83

## MULTI-FAMILY

Per Dwelling Unit	11.26
-------------------	-------

## WASTEWATER USAGE

RESIDENTIAL • COMMERCIAL • MULTI-FAMILY

RATES PER 1,000 GALLONS

Residential Single Family	Effective October, 2024
0-2,000 (min.)	6.50
2,001-12,000	7.63
Above 12,000	—
Residential Multi-Family and Commercial	Effective October, 2024
per 1,000 gallons	7.63

- Rates outside City Limits are 25% higher than inside city.
- NOTE: Highest chargeable sewer flow rate for single family residential account is 12,000 gallons.

# ALTERNATIVE WATER

407-688-5105

## ALTERNATIVE WATER SERVICE AVAILABILITY

RESIDENTIAL • COMMERCIAL • MULTI-FAMILY

Meter Size	Effective October, 2024
¾ Inch	7.65
1 Inch	19.08
1½ Inch	37.93
2 Inch & Above	60.53

## ALTERNATIVE WATER USAGE

RESIDENTIAL

Residential SINGLE-FAMILY	Effective October, 2024
0-30,000 gallons	1.54
30,001 - 45,000	2.34
Above 45,000	3.13

## COMMERCIAL & MULTI-FAMILY

per 1,000 gallons	1.54
-------------------	------

# GARBAGE & RECYCLING

407-688-5089

## ALL MATERIALS MUST BE CURBSIDE NO LATER THAN 7:00 A.M. FOR COLLECTION

Refuse Service is mandatory for residential and commercial properties.

### Residential Curbside/Alley Service

Garbage .....	Twice Weekly
Recycling .....	Once Weekly
Yard Waste .....	Once Weekly

### Household Garbage

An unlimited amount of mixed household garbage may be placed out for collection in 40-gallon watertight receptacles consisting of either plastic, metal, rubber or any other similar material provided with proper handles and a tight-fitting cover or 40-gallon bags. Bags or containers can weigh no more than 50 pounds each when full. The hauler will leave behind containers exceeding the 40-gallon / 50 pound limit or garbage mixed with yard waste or special waste. A tag indicating the reason will be left.

### Special Bulk Material

Every April and October, residents are scheduled for one FREE special pickup of bulk material that is not practical to bag or bundle and tie, including yard waste and other acceptable

homeowner generated non-hazardous materials. Bulk material generated at any time other than the scheduled April and October free pickup will be at an additional cost, with a 4 cubic yard minimum, please call Public Works Solid Waste Division for pricing. The collection schedule for this service is provided every Thursday or Friday depending on location with prior notification to the Public Works Solid Waste Division at 407-688-5089.

### Yard Waste Debris

An unlimited amount of yard waste may be placed out for collection in any combination of either 40-gallon receptacles consisting of either plastic, metal, rubber or any other similar material provided with proper handles, 40-gallon bags, or tied bundles. Bundles can be no longer than five (5) feet or contain branches larger than five (5) inches in diameter. Bags, bundles, or containers can weigh no more than 50 pounds each when full. The hauler will leave behind items exceeding the 40-gallon / 50 pound limit, bundles exceeding the 5 foot / 5 inch limit, bundles not tied or yard waste mixed with household garbage or special waste. A tag indicating the reason will be left. Yard waste is picked up on Wednesdays. Yard Waste is vegetative matter resulting from the yard and landscaping maintenance of your own property. This includes material such as tree branches, leaves, grass clippings or palm fronds.

### Recyclable Material

The following materials ARE accepted in the curbside recycle program: Pasteboard (i.e., cereal boxes, empty paper towel and toilet paper rolls, soda boxes, beer boxes, tissue boxes, gift boxes, clean pizza boxes and shoe boxes), Brown paper grocery bags (no wax, no wet strength material, no liners), Corrugated cardboard (flattened and cut down to fit inside the recycle bin), Newspapers, supplements, magazines, catalogs and telephone books, Plastic containers #1-7 (#'s on bottom of containers), Glass bottles and jars (clear, green and brown), Aluminum cans, Steel cans such as food cans.

*Please rinse out all containers and discard all lids.*

### Hazardous Household Waste

Items such as: Antifreeze, Fluorescent Lamps, Gasoline, Rechargeable Batteries, Paint, Poisons, Used Oil Filters, Propane Tanks, Pool & Lawn Chemicals, Solvents – Thinners, Thermometers (Mercury), Aerosols, Used Motor Oil, Thermostats, Automotive Batteries and Pesticides can be disposed of at the Seminole County Transfer Station. For more information, call 407-665-2260.

*Containers must be clearly labeled stating the contents.*

### Commercial Dumpsters

Garbage Collection .....2, 4, 6 & 8 yd available  
Recycle Collection .....6 & 8 yd - 1x or 2x weekly  
Please contact Public Works Solid Waste Division for pricing at 407-688-5089.

- Dumpsters larger than 8 cu. yds. and compactor service are available and can be scheduled through Waste Pro of Florida, Inc. at 407-774-0800.

*\* Rates subject to change.*