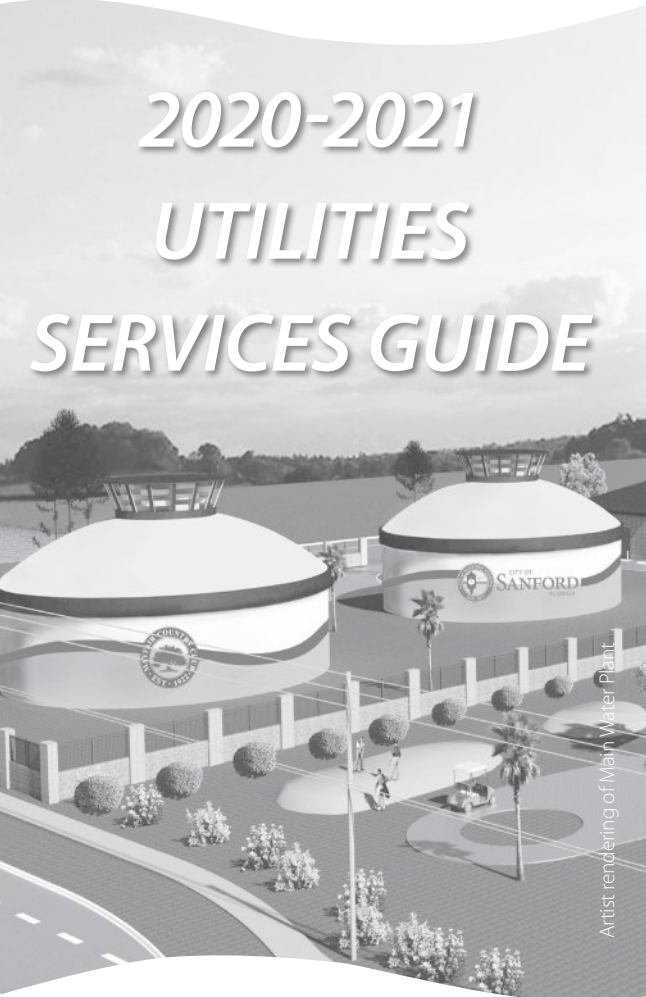


CITY OF SANFORD FLORIDA



2020-2021 UTILITIES SERVICES GUIDE



www.sanfordfl.gov 407-688-5100

Water Services • Sewer Services
Stormwater Services • Solid Waste & Recycling
Alternative Water Supply



| LOCATION | GARBAGE | RECYCLING |
|--|-------------------|-----------|
| East of US 17-92 & North of 20th Street | Monday & Thursday | Monday |
| East of US 17-92 & South of 20th Street | Monday & Thursday | Thursday |
| Bakers Crossing, Carriage Cove, Kensington Reserve, Reagan Pointe, Rose Hill & Wyndham Reserve | Monday & Thursday | Wednesday |
| West of US 17-92 & North of 25th Street | Tuesday & Friday | Tuesday |
| West of US 17-92 & South of 25th Street | Tuesday & Friday | Friday |

Curbside Furniture Pickup 2nd Scheduled Garbage Pickup Day
Yard Waste Wednesday
Chargeable Bulk Pick Up Thursday or Friday depending on location

Appliances are picked up on Wednesday at no additional charge, but require an advance request to the Public Works Solid Waste Department at 407-688-5089 prior to the scheduled day.

A stormwater utility fee is used for infrastructure improvement and maintenance program—maintenance of stormwater system—pipes and channels that drain stormwater and prevent flooding—ensuring City's compliance with Federal and State water quality requirements.

Residential 9.27 / ERU (Equivalent Residential Unit)
Non-Residential..... Determined by impervious area

Cash or Check
Credit Card - Visa, MasterCard, American Express
ePay - Automatically paid from your U.S. bank (14) fourteen days after bill date.
Pay Online: sanfordfl.gov/onlinebillpay

CITY OF SANFORD UTILITY DEPARTMENT
Phone: (407) 688-5100
utilitycustomerservice@sanfordfl.gov.

SERVICE ADDRESS: 235 Irrigation Lane

| Account # | Cycle-Month | Read Date | Bill Date | Due Date |
|---------------|--------------|------------------|-----------|----------|
| 123456-123456 | 03-10 | 10/08/20 | 10/19/20 | 11/09/20 |
| Meter Reading | Billing Days | Consumption | | |
| 001953 | 31 | 2 x 1000 Gallons | | |

Past Due Charges Due on 11/01/19 to Avoid Turn Off of Services

| Description of Charges | Amount |
|-----------------------------------|--------------|
| Water base..... | 7.49 |
| Metered water..... | 4.78 |
| Sewer base..... | 12.07 |
| Sewer flow..... | 10.48 |
| Garbage..... | 20.10 |
| Stormwater..... | 9.27 |
| City Tax..... | 1.23 |
| Delinquent Fee..... | 0.00 |
| TOTAL CURRENT CHARGES..... | 65.42 |
| PAST DUE CHARGES..... | 0.00 |
| TOTAL AMOUNT DUE..... | 65.42 |

Due on 11/01/20

DETACH AND RETURN THE BOTTOM PORTION WITH YOUR PAYMENT - RETAIN THE TOP PORTION FOR YOUR RECORDS

MAKE CHECKS PAYABLE TO:
CITY OF SANFORD
P.O. BOX 2847
SANFORD, FL 32772
PHONE: (407) 688-5100
utilitycustomerservice@sanfordfl.gov

SERVICE ADDRESS: 235 Irrigation Lane

| Account # | Cycle-Month | Read Date | Bill Date | Due Date |
|---------------|-------------|-----------|-----------|----------|
| 123456-123456 | 03-10 | 10/08/20 | 10/19/20 | 11/09/20 |

If current charges are not paid by the "due date" a late fee of 5% of the balance due or \$4.00, whichever is greater, will be assessed to next month's bill. If past due charges are not paid by the cut off date, service is subject to immediate disconnection, without further notice. There is a \$55.00 reconnection charge if past due amount is paid before 4:00 p.m. An additional \$10.00 is due if paid after 4:00 p.m. or on weekends or holidays up to 8:00 p.m. If mailing payment, please allow sufficient time for delivery. The City assumes no responsibility for delay of mail delivery. Utility drop box is located on the lake side of City Hall.

JOHN A WATERUSER
235 Irrigation Lane
Sanford, Florida 32771



Post Office Box 2847
Sanford, Florida 32772-2847

CONTACT 407-688-5100

City of Sanford, Utility Department
City Hall, 300 N. Park Ave., Sanford, FL 32771
utilitycustomerservice@sanfordfl.gov

BRING

Picture ID (driver license or ID card) and the signed Lease/Mortgage. Rental Registration with the City of Sanford will need to be verified.

COSTS

Deposits:

Residential.....\$75.00 or Credit Based Waiver
Commercial Determined by the City

Fees:

Turn-On/Application For Service.....\$35.00
After Hours.....\$45.00
Transfer Service.....\$35.00
Delinquent Re-Connect.....\$55.00
After Hours.....\$65.00
Late Fee.....5% or \$4.00 minimum
(For Past Due Bills)
Returned Checks.....\$25.00
Meter Calibration.....\$70.00

EMERGENCY DISCONNECT

8:00 am to 4:00 pm.....No Charge
After 4:00 pm.....\$10.00
After Hours Call (407) 688-5100

UTILITY SERVICE TURN-ON DO'S:

- Be Present
- Turn Off Faucets

UTILITY SERVICE TURN-OFF:

Accounts billed with past due charges not paid by cut-off date, will automatically have service disconnected.

generated at any time other than the scheduled April and October free pickup will be charged at the rate of \$19.37 per cubic yard, with a 4 cubic yard minimum. The collection schedule for this service is provided every Thursday or Friday depending on location with prior notification to the Public Works Solid Waste Department at 407-688-5089.

An unlimited amount of yard waste may be placed out for collection in any combination of either 40-gallon receptacles consisting of either plastic, metal, rubber or any other similar material provided with proper handles, 40-gallon bags, or tied bundles. Bundles can be no longer than five (5) feet or contain branches larger than five (5) inches in diameter. Bags, bundles, or containers can weigh no more than 50 pounds each. The hauler will leave behind items exceeding the 40-gallon / 50 pound limit, bundles exceeding the 5 foot / 5 inch limit, bundles not tied or yard waste mixed with household garbage or special waste. A tag indicating the reason will be left. Yard waste is picked up on Wednesdays. Yard Waste is vegetative matter resulting from the yard and landscaping maintenance of your own property. This includes material such as tree branches, leaves, grass clippings or palm fronds.

The following materials ARE accepted in the curbside recycle program: Pasteboard (i.e., cereal boxes, empty paper towel and toilet paper rolls, soda boxes, beer boxes, tissue boxes, gift boxes, pizza boxes and shoe boxes), Brown paper grocery bags (no wax, no wet strength material, no liners), Corrugated cardboard (flattened and cut down to fit inside the recycle bin), Newspaper, supplements, magazines, catalogs and telephone books, Plastic containers #1-7 (#'s on bottom of containers), Glass bottles and jars (clear, green and brown), Aluminum cans, Steel cans such as food cans.

Please rinse out all containers and discard all lids.

Items such as: Antifreeze, Fluorescent Lamps, Gasoline, Rechargeable Batteries, Paint, Poisons, Used Oil Filters, Propane Tanks, Pool & Lawn Chemicals, Solvents – Thinners, Thermometers (Mercury), Aerosols, Used Motor Oil, Thermostats, Automotive Batteries and Pesticides can be disposed of at the Seminole County Transfer Station. For more information, call 407-665-2260.

Containers must be clearly labeled stating the contents.

Garbage Collection..... \$5.42/Yd. + \$2.15 Administrative Fee
 Recycle Collection (6 & 8 yd - 1x/week)..... \$86.09/mth
 Recycle Collection (6 & 8 yd - 2x/week)..... \$170.03/mth

Dumpsters larger than 8 cu. yds. and compactor service are available and can be scheduled through Waste Pro of Florida, Inc. at 407-774-0800.

** Rates subject to change.*

Effective October 1, 2020

UPPER LIMIT 1,000 GALLONS

| Meter Size | Effective Oct. 1, 2020 |
|------------|------------------------|
| ¾ Inch | 7.49 |
| 1 Inch | 18.75 |
| 1½ Inch | 37.47 |
| 2 Inch | 59.96 |
| 3 Inch | 112.41 |
| 4 Inch | 187.33 |
| 6 Inch | 374.68 |
| 8 Inch | 599.47 |
| 10 Inch | 861.75 |

| Meter | Block 1 | Block 2 | Block 3 | Block 4 |
|-------------|-------------|-------------|-------------|-------------|
| ¾" | 6 | 12 | 24 | 24+ |
| 1" | 15 | 30 | 60 | 60+ |
| 1-1/2" | 30 | 60 | 120 | 120+ |
| 2" | 48 | 96 | 192 | 192+ |
| 3" | 90 | 180 | 360 | 360+ |
| 4" | 150 | 300 | 600 | 600+ |
| 6" | 300 | 600 | 1,200 | 1,200+ |
| 8" | 480 | 960 | 1,920 | 1,920+ |
| 10" | 690 | 1,380 | 2,760 | 2,760+ |
| Rate | 2.39 | 3.13 | 4.05 | 5.97 |

| Meter Size | Effective October 1, 2020 |
|----------------|---------------------------|
| ¾ Inch | 6.17 |
| 1 Inch | 15.39 |
| 1½ Inch | 30.58 |
| 2 Inch & Above | 48.80 |

| Residential SINGLE-FAMILY | Effective October 1, 2020 |
|---------------------------|---------------------------|
| 0-30,000 gallons | 1.25 |
| 30,001 - 45,000 | 1.89 |
| Above 45,000 | 2.52 |

Per Dwelling Unit 5.64

RATES PER 1,000 GALLONS

| Residential | Effective Oct. 1, 2020 |
|----------------|------------------------|
| 0-2,000 (min.) | 2.39 |
| 2,001-6,000 | 2.39 |
| 6,001-12,000 | 3.13 |
| 12,001-24,000 | 4.05 |
| Above 24,000 | 5.97 |

| Meter Size | Effective Oct. 1, 2020 |
|------------|------------------------|
| ¾ Inch | 12.07 |
| 1 Inch | 30.19 |
| 1½ Inch | 60.38 |
| 2 Inch | 96.63 |
| 3 Inch | 181.17 |
| 4 Inch | 301.99 |
| 6 Inch | 603.94 |
| 8 Inch | 966.33 |
| 10 Inch | 1,389.09 |

per 1,000 gallons 1.25

Usage within each block (rates per 1,000 gallons/month)

Effective October 1, 2020

| # Units | Block 1 | Block 2 | Block 3 | Block 4 |
|-------------|-------------|-------------|-------------|-------------|
| 0-4 | 16 | 36 | 72 | 72+ |
| 5-10 | 40 | 90 | 180 | 180+ |
| 11-20 | 80 | 180 | 360 | 360+ |
| 21-50 | 200 | 450 | 900 | 900+ |
| 51-100 | 400 | 900 | 1,800 | 1,800+ |
| 101-200 | 800 | 1,800 | 3,600 | 3,600+ |
| 200+ | 1,840 | 4,140 | 8,280 | 8,280+ |
| Rate | 2.39 | 3.13 | 4.05 | 5.97 |

Per Dwelling Unit 9.08

RATES PER 1,000 GALLONS

| Residential Single Family | Effective Oct. 1, 2020 |
|---|------------------------|
| 0-2,000 (min.) | 5.24 |
| 2,001-12,000 | 6.15 |
| Above 12,000 | — |
| Residential Multi-Family and Commercial | Effective Oct. 1, 2020 |
| per 1,000 gallons | 6.15 |

RATES PER 1,000 GALLONS

| | Effective Oct. 1, 2020 |
|--------------|------------------------|
| 0-6,000 | 3.13 |
| 6,001-18,000 | 4.05 |
| Above 18,000 | 5.97 |

Rates outside City Limits are 25% higher than Inside City Limits Rates.

NOTE: Highest chargeable sewer flow rate for single family residential account is 12,000 gallons.

Refuse Service is mandatory for residential and commercial properties.

Residential Collection Service Per Month
 Garbage/Yard Waste/Recycling..... \$20.10

An unlimited amount of household garbage may be placed out for collection in 40-gallon watertight receptacles consisting of either plastic, metal, rubber or any other similar material provided with proper handles and a tight-fitting cover or 40-gallon bags. Bags or containers can weigh no more than 50 pounds each. The hauler will leave behind containers exceeding the 40-gallon / 50 pound limit or garbage mixed with yard waste or special waste. A tag indicating the reason will be left.

Every April and October, residents are scheduled for one FREE special pickup of bulk material that is not practical to bag or bundle and tie, including yard waste and other acceptable homeowner generated non-hazardous materials. Bulk material